



## HOUSING MANAGEMENT ADVISORY BOARD

**Date: Thursday, 16 August 2018**

**Time: 6.00pm,**

**Location: Shimkent Room - Daneshill House, Danestrete**

**Contact: Fungai Nyamukapa**

**Email: fungai.nyamukapa@stevenage.gov.uk Tel: 01438242707**

**Members: Councillors:** Philip Bibby (Chair), Sandra Barr, Lizzy Kelly, Lin Martin-Haugh and Sarah-Jane Potter

**Resident Members:** Fiona Plumridge (Vice-Chair) (Tenant), Christine Anderson (Tenant), Kerry Gibson (Tenant), Jon Thurlow (Leaseholder), Len Saunders (Tenant) and Lesley Storey (Tenant)

**Staff Members:** Jaine Cresser (Assistant Director – Housing and Investment) and Craig Miller (Assistant Director - Direct Services)

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### AGENDA

#### PART 1

**1. APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST**

To receive apologies for absence and declarations of interest

**2. MINUTES OF THE PREVIOUS MEETING**

To approve as a correct record the minutes of the Housing Management Advisory Board (HMAB) meeting held on 19 July 2018.

Pages 5 – 10

**3. LIBERTY GAS UPDATE**

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**4. PERFORMANCE MANAGEMENT**

Pages 12 - 26

5. **TENANT AND LEASEHOLDER SATISFACTION SURVEY**  
Pages 27 - 50
6. **REVENUE AND CAPITAL QUARTERLY PERFORMANCE UPDATE**  
Please bring Pages 11 – 38 of HMAB July Agenda
7. **HRA MEDIUM TERM FINANCIAL STRATEGY (MTFS)**
8. **HOUSING ALL UNDER ONE ROOF - UPDATE**
9. **VOIDS AND REPAIRS UPDATE**
10. **FEEDBACK FROM EXECUTIVE**
11. **ANY OTHER BUSINESS**  
To consider any business accepted by the Chair as urgent
12. **DATE OF NEXT MEETING**  
12 September 2018, Kadoma Room, Daneshill House

Agenda Published **09 August 2018**

## AGENDA

### HOUSING MANAGEMENT ADVISORY BOARD

5.45pm for 6.00pm start on Thursday 16 August 2018

Shimkent Room at Daneshill House

Chair: Cllr Philip Bibby CC

Contact: Fungai Nyamukapa 01438242707

Item no.	Subject	Lead	Mins allocated	Time
	Refreshments		15 Minutes	5:45pm to 6:00pm
1.	APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST	Chair	2 Minutes	6:00pm to 6:02pm
2.	MINUTES – 19 JULY 2018	Chair	3 Minutes	6:02pm to 6:05pm
3.	LIBERTY GAS UPDATE	Dennis Panter	15 Minutes	6:05pm to 6:20pm
4.	PERFORMANCE MANAGEMENT	Elaine Wright	15 Minutes	6:20pm to 6:35pm
5.	TENANT AND LEASEHOLDER SATISFACTION SURVEY	Katrina Shirley	20 Minutes	6:30pm to 6.50pm
6.	REVENUE AND CAPITAL QUARTERLY PERFORMANCE UPDATE	Anita Thomas	15 Minutes	6:55pm to 7:10pm
7.	HRA MEDIUM TERM FINANCIAL STRATEGY (MTFS)	Katrina Shirley	15 Minutes	7:10pm to 7:25pm
8.	HOUSING ALL UNDER ONE ROOF UPDATE	Jaine Cresser	10 Minutes	7:25pm to 7:35pm
9.	VOIDS AND REPAIRS UPDATE	Craig Miller	10 Minutes	7:35pm to 7:45pm
10.	FEEDBACK FROM EXECUTIVE	Cllr J Thomas	10 Minutes	7:45pm to 7:55pm
11.	ANY OTHER BUSINESS	Chair	5 Minutes	7:55pm to 8:00pm
12.	DATE OF NEXT MEETING  WEDNESDAY 12 SEPTEMBER 2018, 18.00, KADOMA ROOM	Chair		